



**SEACOAST
SECURITY**

Winter 2021 Newsletter

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BRANCH OFFICES

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Freeport, ME:

4 Summer Street
Freeport, ME 04032

Greenville, ME:

18 Moosehead Lake Rd.,
Unit 5
Greenville, ME 04441

Presque Isle, ME:

17 Parsons St., Ste. 1
Presque Isle, ME 04769

Waterville, ME:

270 KMD, 3 KMD Plaza
Waterville, ME 04901

Montpelier, VT:

81 River St., Suite 205
Montpelier, VT 05602

Portsmouth, NH:

280 Heritage Ave., Unit C
Portsmouth, NH 03801

****If you refer a friend to
Seacoast Security and
they sign a contract with
us, you'll receive 3 free
months of monitoring!
(up to \$100)**

Valued Customer,

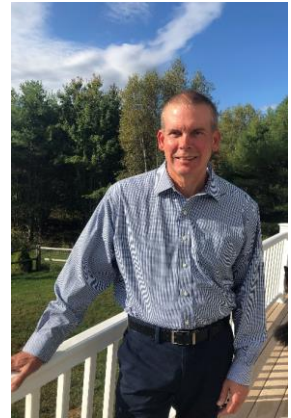
Just like that, we're off and running into 2021! While there's been a lot of chatter about how terrible 2020 was as a year, we at Seacoast Security are looking at it a little differently. While pivoting with the many changes COVID-19 presented, we feel our company has become stronger with our service and business practices, ultimately strengthening our relationship with our customers.

A couple of reminders during this winter season; check to ensure your low temps are working properly. If you have been hedging on installing them, there's no time like the present! We are here to guide you thorough the right system for your home or business.

If you're planning to leave your home for warmer weather, please make sure you test your system including your video cameras.

We wish you all a healthy start to 2021. If there is anything that we can assist you with, please don't hesitate to ask.

Stephen Haynes, Vice President and Owner



Things to Think About

It is never too late to take precautions to raise the safety level in and around your home. As New Englanders, we know that winter is the season where many more things can go wrong with maintenance of a property. Home burglary rates also climb in winter, home accidents increase and home systems are pressured beyond capacity. So that you don't fall into trouble, consider the following these winter months:

Home Burglaries – Under cover of added darkness, burglars use the opportunity to break in before homeowners return from work or when they are on vacation.

**Always lock your doors – even when you're home!*

**Use a safe for valuables – that unmentionable drawer is the first place they look!*

**Install timed lights - makes it hard to tell if you're home or out*

**Refrain from hideaway keys – buglers are watching and see your secret spot!*

**Light your entryways - prevents slips and falls too!*

**Ensure your camera(s) are looking at what's most valuable to you – not that overgrown shrub you've been meaning to trim.*

Check your security system – better yet, remind yourself and your family how it works! Set it when you're home and away and even set it off to demonstrate for your kids how they won't be alone if they are home alone.

For more information about using your security system with Seacoast Security, feel free to visit our website www.seacoastsecurity.com or send inquiries to customerservice@seacoastsecurity.com. We're happy to guide you!



3G SUNSET INFORMATION

Cell phone network upgrades are common for mobile users. As time goes on, network technology improves and it becomes necessary to upgrade to the next available option, 4G LTE and most recently 5G. Wireless connection continues to get faster and more reliable. This is also true for security systems using this technology.

AT&T and Verizon have announced their intention to sunset (stop supporting) their older 3G/4G non-LTE network communications. These companies have recently set deadlines, so over the coming months they will be working to complete their transition away from 3G/4G non-LTE. We have noticed that there are already areas going through this transition, updating cell phone towers and completing these changes, which renders the 3G networks obsolete. In addition to AT&T/Verizon, other data carriers have also started to sunset their 3G/4G non-LTE networks. It is imperative for you, as a home or business owner, to stay ahead of the game and consider your upgrade options now. If you do not call and do the upgrade your system will no longer communicate to our central station. This means your home or business will not be monitored and signals will not be responded to.

We have several solutions to upgrade your alarm system. One is to our [SeaNet Mesh Radio](#), which if available in your area, would offer the most reliable form of communication between your system and our UL Listed Monitoring Center. One of the greatest benefits to using radio communication over any other, is future network sunsets will not affect your mesh radio system. You will have peace of mind knowing that your home is protected by reliable communication, and can be assured you will not have to worry about future telecommunications company network upgrades or changes impacting your alarm system. To choose this option, you will need to be in an area supported and new equipment would need to be purchased at a discounted rate during this transition. If you rely on remote services (code changes, arm/disarm, video etc.) with your current service, we would need to discuss how to continue these services as the radio network alone will not support them.

We encourage our customers to make informed decisions about their alarm systems well in advance. If your system operates on a 3G/4G non-LTE network, start thinking about your options now. We welcome you to email us at sunset@seacoastsecurity.com to discuss those options with our designated staff. At Seacoast Security, we are committed to finding the right system for your property, your safety, and within your budget.

What Our Customers Have to Say...

We have been a customer for more than 20 years!! Always there when we need them! Everyone has always been kind, prompt and helpful! Thank you for keeping our business safe! – Rockport, Maine Customer

Seacoast has been monitoring my business for the last 2 years, top notch service, extremely reliable. – Bangor, Maine Customer

