

# Fall 2023 Newsletter

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#### **BRANCH OFFICES**

Bangor, ME: 32 Lexington Drive Hermon, ME 04401

**Caribou, ME:** 159 Bennett Rd, Suite 3 Caribou, ME 04736

#### Freeport, ME:

4 Summer Street Freeport, ME 04032

Greenville, ME: 35 Pritham Ave. Center Suite Greenville, ME 04441

Waterville, ME: 270 KMD, 3 KMD Plaza Waterville, ME 04901

**Portsmouth, NH:** 280 Heritage Ave., Unit C Portsmouth, NH 03801

Montpelier, VT: 81 River St., Suite 205 Montpelier, VT 05602

\*\*If you refer a friend to Seacoast Security and they sign a contract with us, **you'll receive 3 free months of monitoring!** (up to \$100) Dear Customer,

The cooler days of fall are here, and winter is looming. I love this time of transition – from greens to splashes of beautiful color, and the breath of crisp air.

Whether you're heading south for the winter or hunkering down, there are best practices that we recommend when it comes to your home's safety.

- 1. Test your system to ensure everything is functioning as you expect.
- 2. Ensure you have a clear line of sight through your cameras, so you can see what you need to.
- 3. Add temperature and water sensors in spots of potential pipe freezing to ensure you're aware of issues before they become costly.
- 4. Review your call lists to make sure we're clear how you'd like us to respond in the event of an alarm.

Our service team is available by phone and in person to walk you through any questions you have, and our dispatchers continue to be here 24/7 in the case you have an emergency and need us.

Enjoy these last few months of 2023. It's been a big year of change and celebrations for our team. We hope the year ends on a great note for you as well.

Stephen Haynes, Owner



To learn more about our current openings in Maine, New Hampshire and Vermont, please visit our website's career page at <u>seacoastsecurity.com/career-opportunities/</u> or call Jackie in Human Resources at 800-654-8800 x4337



Stephen with wife, Karma - 9/9/23



## **Exciting Changes!**

Seacoast Security is excited to announce that Jordan Hanselman is moving to our Vermont office. Jordan started with Seacoast's Portsmouth, New Hampshire team in September of 2012 as a Technician. 6 years later, he transitioned onto the sales team and then moved into the Portsmouth Branch Manager seat in 2020. Jordan has successfully helped grow the Portsmouth team of 7 and its customer base to new heights!

Jordan has stepped up to the challenge of now applying his experience in sales and team leadership to our branch in Montpelier, Vermont. "I am looking forward to growing the branch and working alongside the technicians. I have always enjoyed mountain biking, snowmobiling and off-road motorcycle riding which Vermont has an abundance of. I am excited for this change and hope to be back on the coast in the future!" expresses Jordan.

Good luck on your new venture, Jordan. Seacoast Security is fortunate to have leaders like you on our team!



## What Our Customers Are Saying!

"We would refer Seacoast Security to our friends, family and business associates. We have worked with Seacoast Security, Brian, Pam and others for many years and have always been extremely satisfied with the expertise, professionalism and quality of service, both with the office and installation." ~ *NH Customer* 

"Chalmers was just at my house, and he was amazing! He was thorough and pleasant. We are so happy with Seacoast and wanted you to know." ~ *ME Customer* 

"Theresa did an outstanding job assisting me with my issues and getting me scheduled for service. She was polite, professional and I really enjoyed talking with her!" ~ *ME Customer* 

We love hearing from our Customers! Let us know how we're doing at <u>customerservice@seacoastsecurity.com</u> or leave us a review on Google or Yelp!



